Competency framwork in hr department

Communication- communication in both verbal & non verbal are very important skill an hr requires.

* Behaviour indicators-Has the ability to clearly express ideas to others
* Listens attentively when other employees are speaking
* Receives feedback well from supervisors

Teamwork-This is an important competency for many employees, especially those who commonly work in collaboration with others. Teamwork can help employees craft solutions to workplace challenges and create a healthy office environment.

* Behaviour indicators-Values other people's opinions
* Enjoys the company of other staff members
* Willing to take time to answer questions or provide help to others

Empathy-Empathetic leadership means having the ability to understand the needs of others, and being aware of their feelings and thoughts.

* Behaviour indicators-it is being aware of the emotional state of another person.
* Emotional empathy is engaging with and sharing those emotions.
* Compassionate empathy involves taking action to support other people.

Business acumen-having knowledge for business is known as business acumen basically the hr must be quick in connecting dots to understand the business.

* Behavior indicators-person with strong business acumen skills understands various aspects of a business and how it's run can make competent decisions based on this knowledge.
* Business acumen skills are highly sought after by employers, especially when hiring individuals for leadership positions.

Problem solving- These skills refer to a person's ability to handle unexpected or challenging situations in an effective way. Strong problem-solving skills allow individuals to determine the source of an issue and come to a viable solution. Employers value problem-solving skills in most all employees, and employees in any position can benefit from having strong problem-solving skills.

* Behaviour indicators-Creates relevant options for addressing problems/opportunities identified.
* Identifies the constraints and risks associated with the options identified.
* Identifies and evaluates the advantages/benefits associated with the options identified.